

Is your house safe?

The Building Standards Act Revision of June 1981 stipulates changes to earthquake resistance standards. Shibuya City has a variety of aids and projects in place to make sure that structures built before June 1981 are earthquake-safe.
Let's make use of the means provided by the city so that our houses will be able to withstand earthquakes!

For wooden houses

Earthquake-resistance examination (consultant dispatch)

Get a **FREE** examination to check your home's earthquake resistance, conducted by an authorized architect and builder dispatched by the city

Aid for the retrofitting of wooden houses

If our earthquake-resistance examination determines that your house needs reinforcements, the city will cover part of the amount spent on retrofitting as follows :
 As for houses where elderly or handicapped people reside, the city will cover 2/3 of the amount spent on refitting, up to 1,500,000 yen.
 As for general people, half of the amount spent on retrofitting will be covered, up to 1,000,000 yen.

Aid for the installment of earthquake resistant shelters

For elderly people, and people having trouble finding shelter in the event of an earthquake, the city will cover up to 500,000 yen for the installment of an earthquake resistant shelter. (Generally, the installment can be completed within the limit of the city's subsidy).

For other types of buildings

Aid for the examination of earthquake resistance and retrofitting

For people who live in condominium buildings in which more than half of the owners are private, they can use the city's aid for the expenses of an earthquake-resistance examination, planning of retrofitting, and retrofitting for earthquake resistance.
 Additionally, the city provides such support services as covering the expenses of an earthquake-resistance examination, planning of retrofitting, and retrofitting for earthquake resistance for buildings along emergency transport routes if their height is more than half of the specified width of the road.

Disaster-prevention Town Building Division

phone: 3463-2467

House repair funding and financing service system

Providing loan services and subsidized interest payment systems for home repairs, reinforcements, asbestos removal, and earthquake-resistance improvement of houses.

City Planning Division

phone: 3463-2619

How to make the inside of your house safe

Let's think about the placement of our furniture!

- ★ Do not place furniture in bedrooms.
- ★ Arrange furniture safely, and if possible place most furniture in rooms with limited coming-and-going.

Safely install and secure your furniture!

- ★ Use L-shaped metal fixtures, adhesive sheets, and the like to prevent furniture from falling down. Secure your chests, shelves, refrigerator, television, and the like.
- ★ Check the resistance of the walls to which you fix your furniture.
- ★ Store heavy items in the lower parts of your furniture/closets to keep a low center of gravity and prevent furniture from falling over.

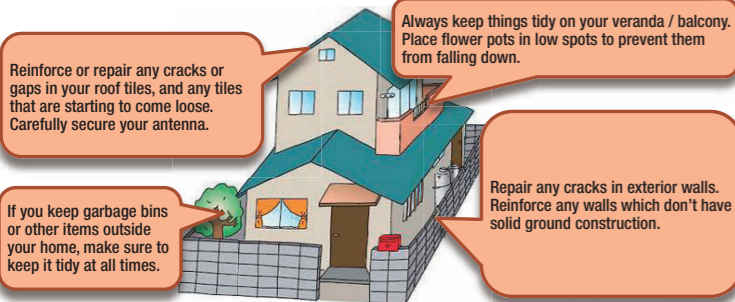
Do not place furniture or other objects in walking paths or on the way to doors/exits!

- ★ In case of disaster, in order to make sure that the paths to exits are clear, do not place furniture or other items on the way to the doors.

Use protective plastic films to prevent broken glass from scattering!

- ★ Stick protective plastic film on windows, kitchenware shelves, glass frames, etc.

How to make the outside of your house safe



What about high-rise buildings?!

Vibrations in high-rise buildings can be 0.5 to 1 seismic degree greater than those at ground level. Injuries due to falling furniture occur more in high-rise buildings than in individual houses. Also, elevators may stop working during an earthquake. According to new regulations beginning October 2009, the city has obliged those who build brand new semi-high-rise housing complexes, or their owners, to prepare emergency rations of three days' worth of food and drink, and to report to the city office in advance.

Prepare an emergency kit!

Prepare these necessary items in a bag, and place this bag where you can easily grab it in case of emergency.

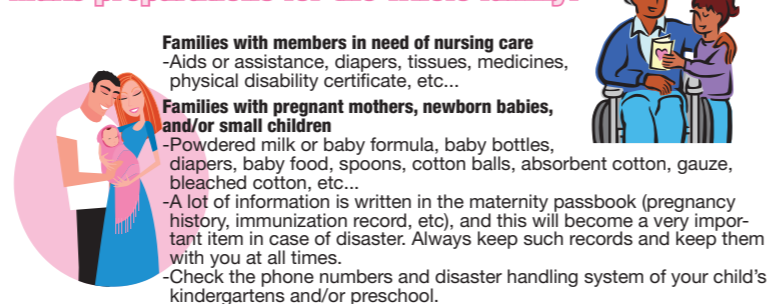


« Things you can't buy with money » and « Things only my family knows about » are the most important things to have during an earthquake. Make up a list including medicines for chronic diseases, family members' blood type cards and medical histories, etc...
 Keep in mind that it can take a few days before returning to a normal situation, so prepare a note with your bank account numbers as well as your earthquake / fire insurance numbers!

Do not forget supplies!

After an earthquake, complete restoration might take several days. Prepare at least 3 days' worth of water (3 liters per day) and emergency provisions. Also, keeping **some water in the bathtub** will be useful in case of an emergency. In addition, you should also prepare a portable gas cooking stove and compressed gas cartridges.

Make preparations for the whole family!



Procedure in case of an earthquake disaster

- Ensure your physical safety first!**
 - Hide under a table, secure your surroundings with cushions, and wait for the shaking to settle.
 - Outside, stay away from doors, gates, walls, etc.
- After the shaking settles, check that all sources of flame are out.**
 - In case of fire, keep your calm and put it out. Make sure that you have a fire extinguisher ready for use in your house at all times.
- Stay calm, do not rush**
 - Be careful of shattered glass and objects falling down. Prepare a flashlight, slippers and sneakers.
 - Outside, be careful of falling tiles, shattered glass, billboards, and traffic accidents.
- Good information, safe actions**
 - Do not let yourself get confused by rumors, but get factual information from the radio, TV, the city office, fire departments, and police stations.
- Family's security, neighbor's safety**
 - After checking on the safety of your own household members, check on your neighbours. Prepare a meeting spot in advance, in case you get separated from your relatives. Furthermore, during normal times, take the time to get to know your neighbors.
- Let's work together : cooperation, first-aid, evacuation**
 - Assist any neighbors trapped under furniture or the wreckage of a house, and call for help. In preparation for emergencies, participate in disaster training.
- Check the safety of your house before taking shelter elsewhere**
 - If you are evacuating your house, shut off the circuit breaker(s) and gas. Be familiar with district-based vulnerability assessments and check the location of the shelters closest to your house.

Household memo for emergencies

Temporary gathering site

Evacuation site

Temporary Shelter

Emergency Contact

Family member contacts

Name	Contact information	Phone number	Cellphone number

Emergency numbers

Contact information	Phone number	Contact information	Phone number
Shibuya City office	3463-1211	The Tokyo Electric Power Co.,Ltd. Customer Center	0120-995-002
Shibuya Fire Station	3464-0119	Tokyo Gas Co., Ltd., Shibuya Office	5722-3111
Shibuya Police Station	3498-0110	Waterworks Department, Customer Center	5326-1101
Harajuku Police Station	3408-0110	Water and Sewer office, Shibuya Office	3400-9477
Yoyogi Police Station	3375-0110	Shibuya City Waste Collection Office	5467-4300

Memo

What does « Disaster prevention voluntary organization » mean?

The « Disaster prevention voluntary organization » was created by people living in the same area, willing to « protect their own town with their own hands ». They are volunteers engaged in disaster-prevention activities. Fire-fighting drills, emergency first aid, safety checks, training in the use of <D class pump> small extinguishers, and building a town prepared for disasters are part of their activities. Also, middle school students are taught how to handle fire extinguishing hoses and attend disaster-prevention training classes.

Join the Disaster Prevention drills in your community !! The drills protect your life.

Working together to protect «Those in need of priority assistance during disasters ».

When a disaster suddenly occurs, some people are more subject to being harmed (elderly people, children, handicapped people, injured or sick people, foreigners). Those people need our help the most. Let's all team up and assist each other!

- ★ Starting with daily greetings, let's communicate with our neighbors!
- ★ Always think about people needing help and check for obstacles or dangerous items on the way to shelters
- ★ Attend disaster prevention exercises together
- ★ Help people in trouble

In Shibuya City, we refer to elderly people living alone and disabled people as « Those in need of priority assistance during disasters ». The « Disaster prevention voluntary organization » works jointly with fire-fighters and social workers to design emergency assistance plans with these people in mind. Thank you for your cooperation.

Students at Shibuya City Junior High Schools take part in disaster-prevention exercises such as handling of « D class pump » fire extinguishers and elementary emergency medical training. They learn the importance of extinguishing fires in the early stages and life saving skills.

D class.pump

Disaster Prevention Department's operations

Distribution and installation of free metal brackets for securing house furniture

People over 65 years of age living alone, households composed only of people over 65 years old, and households including physically challenged people can not only obtain free metal brackets to prevent pieces of furniture from falling over during an earthquake, but can also have the brackets installed in their homes, **free of charge**.

Distribution of emergency supplies

Fire extinguishers, protective plastic film, portable toilets, emergency provisions, fire alarms, etc. can be obtained from the city.

How about the bathroom?!

During a disaster, if sewerage pipes get broken or the water supply gets cut off, going to the bathroom becomes a problem. In the city elementary and middle schools which serve as shelters during emergencies, manhole toilets will be available at all times. In addition, you can prepare a portable emergency toilet at home!

How about water?

There are drinking water reserves in city elementary and middle schools, as well as a 1,500 liter emergency water reserve in Yoyogi Park. There are also emergency water reserves in Kageoka Park and in the Tokyo Metropolitan First Commercial High School. As for domestic use water, water from pools and rain water is collected in 35 locations around the city of Shibuya.

Eating during an earthquake disaster

There are food supplies available in the shelter storage rooms. Food distribution is also planned for emergency situations. Additionally, Shibuya City as well as different groups have arrangements in place to prepare for and cope with disasters.

Contacting relatives and friends

Emergency voice mail services and message boards will be available during earthquake disasters. Public phones are also available in shelter areas.

Emergency messaging Service 171

NTT EAST

When using a push-button phone, you should hear « pi/po/pa » when dialing 171.

Press 1 to record a message

Press 2 to listen to a previously recorded message

If you are in an area of distress, enter your home phone number. If you are in another place, enter the area code.

When using a rotary dial phone

When using a push-button phone

Message recording (in 30 seconds, give the name of the evacuation area/shelter you are in) or message replay

When using the emergency messaging service, anyone can listen to your message. If you don't want your message to be heard, you have to input a secret code. **The number of messages you can leave using one phone number is limited.**

«Let's learn how to leave and listen to emergency messages from a cellphone»

In the event of an earthquake of at least 6 (-) seismic intensity, or any other natural disaster, people in afflicted areas can use cellphones (e-mail, internet) to send information about their condition.
 Be sure to set your e-mail address beforehand, and register with the Emergency messaging service. You will then be able to send information via cellphone e-mail.
 The number of messages you can send and the duration of their retention depends on your phone company. Please ask the company you have a contract with for more information.

This service cannot be used at normal times, but you can try it on the first day of each month.