

New Main Building Service Counter Layout

The service counter arrangement in the new main building will be based on how resident services and the city office organization will be used. For example, counters that the elderly and persons with disabilities use frequently, such as those related to welfare and resident counseling, will be located on the second floor, which has an entrance from the Yoyogi Park side. Service counters that residents frequently use for applications and notifications will be located on the third floor, which is easily accessible by escalator.

Matters Handled at the Third-Floor General Service Counters



Artistic rendering of the general service counters

Resident registration	Notifications relating to resident registration	National health insurance	Enrollment in national health insurance
	Issuance of copies of residence certificates		Withdrawal from national health insurance
	Notifications relating to seal registration		Payment of health insurance premiums
	Issuance of personal seal registration certificates		Applications for the Happy Mother birth subsidy
	Viewing of the basic resident register	National pension	National pension system enrollment, withdrawal, etc.
	Pregnancy notifications and distribution of the <i>Mother and Child Health Handbook</i>	Medical care system for the older senior citizen	Receipt and issuance of copayment level certificates
	Notifications relating to special permanent residence cards		Notifications relating to the application of domicile exemption
	Issuance of taxation and tax payment certificates	Child benefits	Procedures relating to child medical care certificates, etc.
Procedures relating to My Number cards	Procedures relating to child allowances and the like		
Family register	Issuance of certificates relating to the family register	Long-term care insurance	Notifications relating to the application of domicile exemption
	Notifications relating to the family register	Pet dogs	Dog registration (tag exchange)
	Issuance of resident funeral ticket		

Inquiries: Main Building Construction Office, Main Building Project Promotion Section (Tel: 3463-2948, Fax: 3463-2949)



Child Welfare Week: May 5 to 11

2018 Winning Child Welfare Week Slogan:

Lets us help you take a step forward

Children's Charter

- The child shall be respected as a human being.
- The child shall be esteemed as a member of society.
- The child shall be reared in a good environment.

A loving, happy environment and local society are needed so that children will value sentient beings and grow into well-developed, strong people.

The three parties—relevant organizations, schools and nurseries, and communities—are strengthening their ties and striving for early detection and responses in an effort to solve the current social issue of infringement of children's rights (abuse, corporal punishment, and bullying) in our city.

The Child and Family Support Center offers consultation on all issues relating to children under the age of eighteen and their families. Specialist consultants are available to talk to you about concerns you have regarding childcare and your household.

- **Consultation (toll-free): 0120-135-415**
- **Hours: Monday to Friday (excluding holidays), 9:00 a.m. to 5:00 p.m.**

Inquiries: Child and Family Support Center (Tel: 3405-9673, Fax: 3405-9666)

Join Introductory Classes for Mothers and Fathers

The Shibuya Public Health Center offers introductory classes for mothers and fathers to help ensure a safe and sound pregnancy and birth. Class contents are the same each month, so you can join in anytime. Come to chat and learn about pregnancy and the birthing process.

Dates for May to July:

May 2, 9 and 16; June 6, 13 and 20; July 4, 11 and 18 (all dates are Wednesdays)

Note: An English interpreter will be available for the sessions in June.



Schedule and Program for June (English interpreter available)

Date	Content
June 6	Methods for getting through pregnancy (birth process, taking care of breasts, and relaxation techniques), social gatherings
June 13	Nutrition and balanced diet during pregnancy, oral care and risk check (practicing)
June 20	Shibuya's childcare support services, caring for babies (characteristics of newborns, how to hold them, etc.), bathing practice, pregnancy simulation for dads

Times: 1:30 to 3:30 p.m.

Location: City Office temporary building No. 2, 1F auditorium

Eligibility: Pregnant Shibuya residents (16th to 35th week of pregnancy) and their partners

Fee: Free

What to bring: *Maternal and Child Health Handbook* and writing materials

Application: Apply at the venue on the day of the class

Inquiries: Chuo Health Consultation Center (Tel: 3463-2409, Fax: 5458-4978)

Fire and Disaster Management Agency to Hold J-Alert Nationwide Simultaneous Information Transmission Training

Date and time: May 16 (Wed.), around 11:00 a.m.

A nationwide simultaneous test transmission will be broadcast through the city's disaster prevention wireless system.

Note: The broadcast will be in Japanese.

● What Is J-Alert?

J-Alert is a nationwide instantaneous warning system in which emergency information about ballistic missile impact, large-scale terrorism, large earthquakes and the like issued by the Fire and Disaster Management Agency of the Ministry of

Internal Affairs and Communications is received by cities through satellites and automatically broadcast over the disaster prevention wireless system. This system enables the national government to directly inform the residents of Shibuya City of emergencies.

Note: This nationwide training will also be held around 11:00 a.m. on the following days in fiscal 2018: August 29 (Wed.), November 21 (Wed.) and February 20 (Wed.), 2019.

Inquiries: Disaster Prevention Planning Promotion Section, Disaster Prevention Planning Division (Tel: 3498-9408, 9409, Fax: 3498-9410)